



Tom Munro brings more than 20 years' experience delivering information management and compliance solutions across the Pacific region. His work has supported large-scale digitisation initiatives, including the implementation of AI-assisted systems used to assist with the management, governance and compliance of local and state government agency records.

Tom is a strong advocate for practical, real-world applications of artificial intelligence. While recognising the significant value AI can bring to improving efficiency and data quality, he emphasises that successful information management still depends on informed human oversight, judgement, and accountability.